



RETURNS POLICY

We are happy to exchange goods or credit your account in the event that a product doesn't meet your requirements.

WHAT TO DO

1. Contact us **within 2 weeks of the date of purchase** to advise us of the return and the reason. **Products older than 1 month from purchase invoice will not be accepted.**
2. Goods must be;
 - a. In original packaging and re-sellable
 - b. Unused and clean.
 - c. No price stickers or markings on product packaging.
3. Pack goods ready for postage with the Returns Authorization Form filled out. This can be downloaded from the FAQs section of the website, or we will email/fax it to you. *This form must be filled out and accompany all returns.*
4. Address package to;

APE RETURNS
PO Box 989
Balcatta WA 6914
5. Goods returned to APE, and any re-delivery of product exchanges are at **your** expense.
6. If the product is faulty, or if the wrong products were delivered, we will organise collection of goods at **our** expense.
7. If an item is faulty, the item will be assessed on an individual basis and any manufacturer's warranty will be taken into account.

For any further queries please contact us;

P: 1300 799 171

E: info@apemedical.com.au

F: (08) 9467 2868